



Medical Error and 2nd Victim - Learner Guide

Learning Objectives:

1. Describe the impact that medical errors have on the individual doctor, team & healthcare organisation.
2. Introduce the concept of the "second victim" in medical error.
3. Describe the role of debriefing after critical incidents.
4. Outline the difference between a blame culture and a just culture in healthcare.
5. Identify personal strategies that may assist in dealing with your response to failure.
6. Encourage the adoption of a growth mindset and learning from error.

This module discusses the impact that medical errors have on the individual doctor and the healthcare team. The synopsis provides an overview of these topics for the individual learner.

Multiple resources are suggested for those interested in further learning about this topic.