



Medical Error and 2nd Victim - Learner Resources

Medical Error: the second victim. BMJ 2000; 320:726 Editorial by Albert Wu
Available at URL:

https://www.researchgate.net/publication/232812805_Medical_error_The_second_victim

Health Workers as Second Victims of Medical Errors. Edrees HH, Paine LA, Feroli ER, Wu AW. Pol Arch Med Wewn 2011;121 (4): 101-108

Too Many Abandon the Second Victims of Medical Error. Matthew Grissinger. Institute for Safe Medication Practices 2014. Vol 39 (9) 591-592
Available at URL:

<https://www.ismp.org/newsletters/acutecare/articles/20110714.asp>

Helping the helpers: debriefing following an adverse incident. Vaithilingam N, Jain S, Davies D. The Obstetrician & Gynaecologist 2008;10, 251-256

Creating a no blame culture: have we got the balance right?
M Walton. Editorial BMJ

Available at URL: <http://qualitysafety.bmj.com/content/13/3/163>

Managing Yourself: Can You Handle Failure. Harvard Business Review.
Available at URL: <https://hbr.org/2011/04/managing-yourself-can-you-handle-failure>

How to Mentor a Perfectionist. Harvard Business Review.
Available at URL”

<https://hbr.org/2017/02/how-to-mentor-a-perfectionist>

Strategies for Learning from Failure. Amy C Edmondson. Harvard Business Review. 2011

Available at URL:

<https://hbr.org/2011/04/strategies-for-learning-from-failure>

Podcasts & Videos

Doctors make mistakes, can we talk about that. Dr Brian Goldman
TED talk – 20 mins

Available at URL:

https://www.ted.com/talks/brian_goldman_doctors_make_mistakes_can_we_talk_about_that

The Power of believing that you can improve. Carol Dweck
TED talk -10 mins

Available at URL:

https://www.ted.com/talks/carol_dweck_the_power_of_believing_that_you_can_improve

Learning from Life & Death

- Podcast series of 3 episodes with Matthew Syed discussing dealing with

failure and the growth mindset

<http://www.bbc.co.uk/programmes/b08xlp78>

Recommended Reading

Blackbox Thinking by Matthew Syed

<http://www.matthewsyed.co.uk/books/>

- This book is highly recommended as it explores the idea of learning from error. It compares the approach of industries such as aviation and manufacturing (Dyson vacuum cleaners) to the healthcare industry with respect to how errors are handled.

Mindset: The new Philosophy of Success by Carol Dweck. Random House 2006.

- This book explores the concept of having a growth mindset.