Medical Error and 2nd Victim - Learner Resources

Medical Error: the second victim. BMJ 2000; 320:726 Editorial by Albert Wu
Available at URL: https://www.researchgate.net/publication/232812805_Medical_error_The_second_victim


Available at URL: https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4159062/

Helping the helpers: debriefing following an adverse incident. Vaithilingam N, Jain S, Davies D. The Obstetrician & Gynaecologist 2008:10, 251-256

Creating a no blame culture: have we got the balance right? M Walton. Editorial BMJ
Available at URL: http://qualitysafety.bmj.com/content/13/3/163

Available at URL: https://hbr.org/2011/04/managing-yourself-can-you-handle-failure

Available at URL: https://hbr.org/2017/02/how-to-mentor-a-perfectionist

Available at URL: https://hbr.org/2011/04/strategies-for-learning-from-failure

Podcasts & Videos

Doctors make mistakes, can we talk about that. Dr Brian Goldman TED talk – 20 mins
Available at URL: https://www.ted.com/talks/brian_goldman_doctors_make_mistakes_can_we_talk_about_that

The Power of believing that you can improve. Carol Dweck TED talk -10 mins
Available at URL: https://www.ted.com/talks/carol_dweck_the_power_of_believing_that_you_can_improve

Learning from Life & Death
- Podcast series of 3 episodes with Matthew Syed discussing dealing with
failure and the growth mindset
http://www.bbc.co.uk/programmes/b08xlp78

Recommended Reading

Blackbox Thinking by Matthew Syed
http://www.matthewsyed.co.uk/books/

- This book is highly recommended as it explores the idea of learning from error. It compares the approach of industries such as aviation and manufacturing (Dyson vacuum cleaners) to the healthcare industry with respect to how errors are handled.

- This book explores the concept of having a growth mindset.