



Communication workshop - pre-reading for participants

- <http://stemlynsblog.org/strengthening-communication-st-emlyns/> - Great blog post and podcast with some very practical tips for better communication.
- <http://stemlynsblog.org/ic-the-impact-of-rudeness-on-medical-team-performance/> - comprehensive blog post and podcast about a very interesting paper on how rudeness affects the functioning of teams.
- <http://resus.me/smacc-2013/smacc2013-making-things-happen/> - a must listen for anyone thinking about effective communication and conflict resolution the resus room
- <https://emcrit.org/wp-content/uploads/2016/06/Improving-Verbal-Communication-in-Critical-Care.pdf>